



The Clinic Beat

Social Welfare Board
904 S 10th St, Ste A

Our Mission: To promote and provide quality and timely healthcare to the underserved population residing in the City of St. Joe and Buchanan County in a safe, respectful and compassionate manner.

November 2022
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We did it again! Message from NCQA: On behalf of the National Committee for Quality Assurance (NCQA), thank you for your dedication to Sustaining your Patient-Centered Medical Home Recognition. Congratulations on your success and thank you for doing your part to advance quality health care! What does this recognition do for the SWB? It proves the Social Welfare Board is providing high quality medical care in accordance to best practice standards.

To become an NCQA-Recognized Patient-Centered Medical Home (PCMH), a primary care practice learns the required criteria and creates action plans for the transformation process. NCQA conducts online check-ins to assess our progress in meeting **40 core criteria across six concept areas with at least 25 credits of elective criteria across at least 5 concept areas.** Kudos to

Latha Varghese for her stellar leadership and staff for your commitment to providing quality care!

SWB's 5 strategic goals for 2023—2024:

Provide timely quality patient care while increasing patient volumes to reach clinic capacity

Maintain current funding streams while also pursuing other funding opportunities.

Improve how patient care is measured.

Increase staff morale through increased training, daily support and competitive wages.



A heartfelt thank you to ALL who help fulfill the mission of the Social Welfare Board: Staff, Volunteers, Board members, the City and Buchanan County, Donors, Mosaic, Friends of the Free Clinic and our LifeChangers!

November 2022 Dental Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to SWB Emergency Clinic	Referrals to ER or other*	Total Seen	Value of Dental Services Rendered
Dental	254	175	41	35	1	216	\$79,659.60

November 2022 Medical & Westside Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to Other Clinics	Referrals to ER	Total Seen	Total Capacity
Medical	535	333	44	1	3	377	520
Westside	199	116	14	0	0	130	256

\$ Value of Miscellaneous Donated items:		
AmeriCares & Direct Relief		\$29,607.67
Utilities/Rent		\$9,246.38
Medical Professionals		\$32,160.00
Value of Specialty Physician Referrals		\$13,120.00
Total Value of All in-kind and donated goods & services: (including dental)		\$163,793.65
November 2022 Medications dispensed this month with a wholesale market value of \$490,710.81	Total Value Saved Mosaic through averted ER Visits: Formula: 50% of dental walk-ins +100% of Dental Emergency Clinic+80% Medical Walk-ins) x \$1500 \$1500 is the average cost of Emergency Room Visit	
	\$136,050.00	

May 2022	June 2022	July 2022	August 2022	Sept 2022	Oct 2022	Nov 2022	Total
\$193,200.00	\$133,650.00	\$108,600.00	\$153,450.00	\$163,200.00	\$157,950.00	\$136,050.00	\$1,046,100.00