



The Clinic Beat

Our Mission

To promote and provide quality healthcare to the underserved population residing in the City of St. Joseph and Buchanan County in a safe, respectful and compassionate

Social Welfare Board
904 S 10th St, Ste A

January 2021
Volume X, Issue 7

Agency Highlights

NCQA: The SWB received its 4th – 3 year term as a Patient Centered Medical Home (PCMH) by NCQA (National Committee for Quality Assurance) NCQA recognition is an impressive accomplishment for the Social Welfare Board as it provides evidence we are providing

QUALITY HEALTH CARE!

A PCMH recognized practice is evaluated in six

Concept Areas:

- 1 **Team-Based Care**
2. Sets standards for **data collection**, medication reconciliation and **evidence-based clinical decision support.**
3. **Patient-Centered Access and Continuity**
4. **Care Management and Support.**

5. Care Coordination and Care Transitions

6. Performance Measurement and Quality Improvement –

Diabetic Care Program nears 1st year of completion.

All of the clinic’s diabetics who are part of the program are eligible for diabetic food boxes (a partnership with 2nd Harvest) and glucose text reminders through a partnership with Care Message. Upon the conclusion of the AmeriCares/Baxter/Direct Relief grants the Friends of the Free Clinic will fund this position until December 2022.

Approved COVID vaccinator: Upon receiving the COVID vaccine, the SWB will partner with Mosaic to store and vaccinate the clinic’s patients who are eligible at that time from the former Gordman’s site.

Thank you to everyone who helps fulfill the mission of the Social Welfare Board: Staff, volunteers, board members, the City and Buchanan County, donors, Mosaic, Friends of the Free Clinic and our LifeChangers!

January 2021 Dental Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to SWB Emergency Clinic	Referrals to ER or other*	Total Seen	Value of Dental Services Rendered
Dental	256	182	39	14	1	221	<u>67,233.66</u>
January 2021 Medical & Westside Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to Other Clinics	Referrals to ER	Total Seen	Total Capacity
Medical	547	313	42	16	3	363	547
Westside	231	127	18	0	0	145	250
Value of Miscellaneous Donated items:							
AmeriCares & Direct Relief							\$145,252.84
Utilities/Rent							\$6,323.33
Medical Professionals							\$27,500.00
Value of Specialty Physician Referrals							\$19,400.00
Total Value of All in-kind and donated goods & services: (including dental)							<u>\$265,709.83</u>
January 2021 Medications dispensed in January 2021 with a wholesale market value of \$747,758.05				Total Value Saved Mosaic through averted ER Visits: \$ 100,650.00 Formula: 50% of dental walk-ins +100% of Dental Emergency Clinic+80% Medical Walk-ins) x \$1500 \$1500 is the average cost of Emergency Room Visit			

Total Value Saved Mosaic through averted ER Visits for the past 6 months:

August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	Total
\$144,000.00	\$123,000.00	\$96,000.00	\$132,750.00	\$120,600.00	\$ 100,650.00	\$ 717,000.00