



The Clinic Beat

Our Mission

To promote and provide quality healthcare to the underserved population residing in the City of St. Joseph and Buchanan County in a safe, respectful and compassionate

Social Welfare Board
904 S 10th St, Ste A

July 2020
Volume X, Issue I

PCMH – NCQA: Nurse Practitioners Carol Mullican and Latha Varghese met with NCQA officials for their first of three check-ins for the agency’s Patient Centered Medical Home review. They are doing an outstanding job with this massive undertaking. The NCQA designation is a prestigious seal denoting the quality health care provided by the clinic. The Social Welfare Board’s current PCMH-NCQA designation expires 12/31/2020.

Trauma Informed Care: Self-guided training is underway with staff. On July 23rd and July 30th Jean West met with 10 patients who agreed to be part of a focus group in an effort to hear the patient’s voice about trauma informed care. The Agency kick-off was August 14th from 11-1. The staff finished its study on the *The Deepest Well*, by Nadine Burke, MD. Staff learned through Dr. Burke’s research the lasting impact adverse childhood trauma has on one’s adulthood. This initiative is made possible through a national CVS grant.

COVID-19: No mask, no service! All folks accessing services at the SWB are screened through the COVID-19 station. **Urgent Care** is now accepting our referrals for COVID-19 testing.

We are very excited to announce the SWB was granted funds to launch a **Diabetic Care Coordination** program through **Direct Relief**.

Thank you to everyone who helps fulfill the mission of the Social Welfare Board: Staff, volunteers, board members, the City and Buchanan County, donors, Mosaic, Friends of the Free Clinic and our LifeChangers!

July 2020 Dental Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to SWB Emergency Clinic	Referrals to ER or other*	Total Seen	Value of Dental Services Rendered
Dental	246	193	59	7	0	252	\$90,519.12
July 2020 Medical & Westside Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to Other Clinics	Referrals to ER	Total Seen	Total Capacity
Medical	602	387	73	8	1	460	683
Westside	274	153	23	0	0	176	315
AmeriCares & Direct Relief							\$169,072.91
Utilities/Rent							\$6,833.33
Medical Professionals							\$34,220.00
Value of Specialty Physician Referrals							\$42,640.00
Total Value of All in-kind and donated goods & services:							\$252,766.24
July 2020 Medications dispensed in June 2020 with a wholesale market value of \$393,491.23				Total Value Saved Mosaic through averted ER Visits: \$142,350.00			
				Formula: 50% of dental walk-ins +100% of Dental Emergency Clinic+80% Medical Walk-ins) x \$1500 \$1500 is the average cost of Emergency Room Visit			

Total Value Saved Mosaic through averted ER Visits for the past 6 months:

February 2020	March 2020	April 2020	May 2020	June 2020	July 2020	Total
\$217,500.00	\$190,050.00	\$73,950.00	\$81,150.00	\$119,100.00	\$142,350.00	\$824,100.00