



# The Clinic Beat

Social Welfare Board  
904 S 10th St, Ste A

**Our Mission:** To promote and provide quality and timely healthcare to the underserved population residing in the City of St. Joe and Buchanan County in a safe, respectful and compassionate manner.

May 2022  
Volume XI, Issue 11

## The Social Welfare Board earns a 2022 Gold Rating from the NAFC Quality Standards Program

St. Joseph, MO - Social Welfare Board earned a 2022 Gold Rating from the National Association of Free and Charitable Clinics (NAFC) Quality Standards Program. As evidenced through the agency's Patient Centered Medical Home recognition certification through the National Committee for Quality Assurance, the organization has various policies and procedures in place to show its commitment in providing quality care to patients. The National Association of Free and Charitable Clinic's mission is to ensure the medically underserved have access to affordable healthcare.

The NAFC and its members are dedicated to ensuring that patients receive quality healthcare. To quantify and qualify the care provided at the Free and Charitable Clinic network, the NAFC formalized a set of Quality Standards for member organizations. Linda Judah, executive director of the Social Welfare Board states, "The Social Welfare Board provides high quality health care to our neighbors in need, earning PCMH recognition or a Gold Rating from NAFC proves we are doing what we say."

Members voluntarily submit information to the NAFC on the various policies and procedures in place to attain their standards rating and attest/pledge that they successfully incorporate these standards within their organization. NAFC Quality Standards elements include policies and procedures related to the following areas: Administrative, Clinic/ Pharmacy Responsibilities, Credentialing and Privileging Systems, Patient Care, and Risk Management Systems. For more information on the NAFC, please visit [www.nafcclinics.org](http://www.nafcclinics.org). For more information on Social Welfare Board, please visit [www.socialwelfareboard.org](http://www.socialwelfareboard.org)

A heartfelt thank you to ALL who help fulfill the mission of the Social Welfare Board: Staff, Volunteers, Board members, the City and Buchanan County, Donors, Mosaic, Friends of the Free Clinic and our LifeChangers!

May 2022 Dental Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to SWB Emergency Clinic	Referrals to ER or other*	Total Seen	Value of Dental Services Rendered
Dental	266	193	70	29	0	263	\$84,883.10

May 2022 Medical & Westside Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to Other Clinics	Referrals to ER	Total Seen	Total Capacity
Medical	594	355	81	5	1	435	541
Westside	268	148	16	0	0	164	262

\$ Value of Miscellaneous Donated items:	\$2,000.00
AmeriCares & Direct Relief	\$135,146.51
Utilities/Rent	\$6,833.33
Medical Professionals	\$39,585.00
Value of Specialty Physician Referrals	\$55,760.00
<b>Total Value of All in-kind and donated goods &amp; services: (including dental)</b>	<b>\$324,207.94</b>

<b>May 2022 Medications dispensed this month with a wholesale market value of \$522,957.93</b>	<b>Total Value Saved Mosaic through averted ER Visits: \$ 193,200</b> Formula: 50% of dental walk-ins +100% of Dental Emergency Clinic+80% Medical Walk-ins) x \$1500 \$1500 is the average cost of Emergency Room Visit
--	--

Total Value Saved Mosaic through averted ER Visits for the past 6 months:

December 2021	January 2022	February 2022	March 2022	April 2022	May 2022	Total
\$147,300.00	\$132,600.00	\$123,600.00	\$146,400.00	\$146,950.00	\$ 193,200.00	\$ 890,050.00