



# The Clinic Beat

Social Welfare Board  
904 S 10th St, Ste A

**Our Mission:** To promote and provide quality and timely healthcare to the underserved population residing in the City of St. Joe and Buchanan County in a safe, respectful and compassionate manner.

June 2022  
Volume XI, Issue 12

- ◆ Dr. Barzee selected as 20 Who Count for 2021! **2021/2022 HIGHLIGHTS:**  
Completed a 3—year strategic plan; new plan effective January 22’
- ◆ Five overarching goals:
  - a. Provide timely quality patient care and reaching clinic capacity.
  - b. Maintain current funding streams, while pursuing other funding opportunities.
  - c. Enhance clinic reports utilizing benchmarking when applicable.
  - d. Increase staff morale through increased training, daily support and competitive wages.
  - e. Improve agency messaging as it relates to SWB’s name, services offered and community benefit.
- ◆ Recognized with NCQA as a patient centered medical home and the top GOLD standard through NAFC
- ◆ Staff completed the trauma informed care training; working to roll out ACE questionnaire with patients (Adverse Childhood Questionnaire)
- ◆ Completed federal audit with high marks for the Westside Clinic. Held staff retreat in October.
- ◆ The agency is involved with 3 national quality improvement efforts: (Americares; Project Finish Line and Road Map to Health Equity).
- ◆ Completed arrangements to implement a new Electronic Medical Record call Athena;
- ◆ Launched a Community Health Worker program called HEALTH 2.0;
- ◆ Received a HRSA grant to assist patients with Covid pandemic work;
- ◆ Received APRA funds to assist with EMR and CHW implementation Selected by Americares for national documentary.



A heartfelt thank you to ALL who help fulfill the mission of the Social Welfare Board: Staff, Volunteers, Board members, the City and Buchanan County, Donors, Mosaic, Friends of the Free Clinic and our LifeChangers!

June 2022 Dental Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to SWB Emergency Clinic	Referrals to ER or other*	Total Seen	Value of Dental Services Rendered
Dental	259	182	43	14	0	225	\$72,895.25

June 2022 Medical & Westside Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to Other Clinics	Referrals to ER	Total Seen	Total Capacity
Medical	604	387	67	3	0	454	549
Westside	214	127	13	0	0	137	258

<b>\$ Value of Miscellaneous Donated items:</b>		
AmeriCares & Direct Relief		\$425,729.38
Utilities/Rent		\$6,833.33
Medical Professionals		\$46,460.00
Value of Specialty Physician Referrals		\$46,330.00
<b>Total Value of All in-kind and donated goods &amp; services: (including dental)</b>		<b>\$598,247.96</b>

<b>June 2022 Medications dispensed this month with a wholesale market value of \$561,170.16</b>	<b>Total Value Saved Mosaic through averted ER Visits: \$ 133,650.00</b> Formula: 50% of dental walk-ins +100% of Dental Emergency Clinic+80% Medical Walk-ins) x \$1500 \$1500 is the average cost of Emergency Room Visit
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Total Value Saved Mosaic through averted ER Visits for the past 6 months:

January 2022	February 2022	March 2022	April 2022	May 2022	June 2022	Total
\$132,600.00	\$123,600.00	\$146,400.00	\$146,950.00	\$193,200.00	\$133,650.00	\$876,400.00