



# The Clinic Beat

## Our Mission

To promote and provide quality healthcare to the underserved population residing in the City of St. Joseph and Buchanan County in a safe, respectful and compassionate

Social Welfare Board  
904 S 10th St, Ste A

April  
Volume IX, Issue IV

Through out the month of April the SWB has been providing essential medical, women’s health and dental services. Lori Brown and Deborah Borchers have done an outstanding job running the COVID-19 screening station. Any suspected positives are referred to MOSAIC’s respiratory clinic. Telehealth has also become an important option for our clinic to deliver timely and needed care.

Due to the pandemic our LifeChangers event has been cancelled. The Friends of the Free Clinic board is re-grouping to determine next steps. The 2020 Trivia fundraiser hosted by Rogers Pharmacy is cancelled and the 2021 trivia event is scheduled for April 17, 2021. The acquired silent auction items will be sold online. Rogers will be posting details.

The Social Welfare Board continues its work to convert the agency to a Trauma Informed Practice, **shifting** the focus from *“What’s wrong with you?”* to *“What happened to you?”* This initiative strives to improve patient engagement, treatment adherence, and health outcomes, as well as provider and staff wellness. It can also help reduce avoidable care and excess costs for both the health care and social service sectors.

“There is no exercise better for the heart than reaching down and lifting people up.” Anonymous

A huge thank you to all who helps fulfill the mission of the Social Welfare Board: Staff, volunteers, board members, the City and Buchanan County, donors, Mosaic, Friends of the Free Clinic and our LifeChangers.

April 2020 Dental Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to SWB Emergency Clinic	Referrals to ER or other*	Total Seen	Value of Dental Services Rendered
Dental	93	68	9	0	0	77	\$16,472.03

April 2020 Medical & Westside Clinic	Scheduled Appointments	Appointments Kept	Walk-ins	Referrals to Other Clinics	Referrals to ER	Total Seen	Total Capacity
Medical	626	379	56	0	0	435	648
Westside	167	111	29	0	0	140	223

<b>Value of Miscellaneous Donated items:</b>	
AmeriCares & Direct Relief	\$95,829.58
Utilities/Rent	\$6,833.33
Medical Professionals	\$33,550.00
Value of Specialty Physician Referrals	\$34,030.00
<b>Total Value of All in-kind and donated goods &amp; services:</b>	<b>\$186,714.94</b>

<b>April 2020</b> 2752 Medications dispensed in April 2020 with a wholesale market value of \$367,548	<b>Total Value Saved Mosaic through averted ER Visits: \$73,950.00</b>  <b>Formula: 50% of dental walk-ins +100% of Dental Emergency Clinic+80% Medical Walk-ins) x \$1500</b> <b>\$1500 is the average cost of Emergency Room Visit</b>
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November 2019	December 2019	January 2020	February 2020	March 2020	April 2020	Total
165,000.00	186,000.00	196,950.00	217,500.00	190,050.00	73,950.00	\$ 1,029,450.00